

Injects for Phase 2 – Regional and International Assistance

Human Services

Human Services Inject 1 –



Accepting assistance (religious)

The Minister of Health has announced that there is a cholera outbreak in Region 4. There is an urgent need for additional field hospitals. An international medical team from "One World One Doctor" (OWOD) is requesting permission to send a field hospital to the affected area with highly qualified staff and equipment, however this organisation is part of a religious group which requires all patients to undergo a "religious purification" ceremony prior to receiving any treatment.

Task: What is the process of offering such assistance? Who is responsible for making the decision about whether or not to accept this offer? Make a recommendation as to whether or not to accept their offer of assistance and set out your reasoning. Which laws and policies support your decision?

Discussion questions:

(See Reference IDRL Checklist)

	<p>Q4</p>	<p>Do your country's laws and regulations outline a process for requesting/welcoming offers of international disaster assistance, and for terminating international assistance?</p>
<p><input type="checkbox"/> Is there a specific governmental entity responsible for requesting international disaster assistance or accepting offers?</p> <p><input type="checkbox"/> Are there procedures in place for such requests? Do your country's laws specify the level of detail to be included in the requests?</p> <p><input type="checkbox"/> Are the procedures clearly stipulated and the information easily accessible to governmental and non-state actors wishing to provide assistance?</p> <p><input type="checkbox"/> Are there provisions in the law about the acceptance or refusal of international offers of assistance?</p>		
	<p>Q6</p>	<p>Do your country's laws and regulations set out quality standards for international assisting actors?</p>
<p><input type="checkbox"/> Does the country's national laws and regulations provide for minimum standards in humanitarian/early recovery activities?</p>		

- Are assisting actors and their personnel abiding by the country's domestic laws and applicable international law?
- Are they coordinating with domestic authorities and other assisting actors?
- Are they respecting the human dignity of disaster-affected persons at all times?
- Is the disaster relief and initial recovery assistance provided in accordance with the principles of humanity, neutrality and impartiality?
- Are there minimum standards set out in your laws and regulations in line with international quality standards?
 - Is the support responsive to the special needs of vulnerable groups and adequate for the needs identified?
 - Is it provided by competent and adequately trained personnel, in a transparent manner?
 - Is it carried out with the appropriate involvement of affected persons, in a manner that is sensitive to cultural, social and religious customs and traditions?
 - Is it carried out so as to minimize negative impacts on the local community, economy, job markets, development objectives and the environment?

Check laws and policies related to:

- Disaster management / emergency management / civil protection / humanitarian assistance
- Foreign Affairs
- Immigration
- Customs
- International organizations
- Non-governmental organizations
- Health, medicines and medical equipment /Controlled substances
- Professional licensing / medical

See Model IDRL Provisions for the CDM Model Legislation

Notes for Traffic Light exercise:

- Consider the extent to which current laws and policies address the issues raised and whether they have the level of detail required.

Human Services Inject 2 –

Customs clearance (medication)

The WHO has received an urgent request from the government for a large quantity of certain medical supplies and medication, however they are unsure of the procedures and requirements for sending their shipment, and are concerned it will be delayed in customs for many days unless there are clear procedures and special exemptions to fast track the shipment. Some of medication packaging is not available in the local language.

Task: Provide advice to the WHO about:

- The relevant government entities responsible
- The process to be followed
- Whether there are special exemptions which could be applied in times of emergency

Discussion questions:

(See Reference IDRL Checklist)

	<p>Q2</p>	<p>Do your country’s laws and regulations clearly set out a focal point for coordinating international disaster assistance?</p>
<p><input type="checkbox"/> Is there a specific governmental focal point identified in your country’s laws for the coordination of international disaster assistance (including governmental and non-state actors)?</p> <p><input type="checkbox"/> Are there adequate and efficient procedures in place to ensure the coordination of international and domestic efforts among all levels of the government (national, regional and municipal) and across all governmental agencies?</p>		
	<p>Q4</p>	<p>Do your country’s laws and regulations outline a process for requesting/welcoming offers of international disaster assistance, and for terminating international assistance?</p>
<p><input type="checkbox"/> Is there a specific governmental entity responsible for requesting international disaster assistance or accepting offers?</p> <p><input type="checkbox"/> Are there procedures in place for such requests? Do your country’s laws specify the level of detail to be included in the requests?</p> <p><input type="checkbox"/> Are the procedures in place to ensure coordination and exchange of information about specific needs between the entity responsible for requesting international assistance and the national disaster management agency or civil protection?</p> <p><input type="checkbox"/> Are the procedures clearly stipulated and the information easily accessible to governmental and non-state actors wishing to provide assistance?</p> <p><input type="checkbox"/> Are there provisions in the law about the acceptance or refusal of international offers of assistance?</p>		

	Q5	Do your country's laws and regulations provide for necessary legal facilities to be provided to international assisting actors?
<i>Medication</i> <input type="checkbox"/> Does existing law regulating medications have special or simplified rules to facilitate and monitor the import/export of medications for disaster relief? <input type="checkbox"/> Does existing law provide for exemptions from VAT, income tax, corporate tax and other tax for humanitarian organizations and personnel providing disaster relief and initial recovery assistance?		

Check laws and policies related to:

- Disaster management / emergency management / civil protection / humanitarian assistance
- Regional and global cooperation mechanisms
- Foreign affairs
- Health emergencies
- Health/Medicines
- Customs
- Taxation

See Model IDRL Provisions for the Model CDM National Legislation

Notes for Traffic Light exercise:

- Consider the extent to which current laws and policies address the issues raised and whether they have the level of detail required.

Human Services Inject 3 –



Inappropriate relief items (education materials)

Following a telephone call between your President and the President of a neighbouring country, a goodwill donation of a large quantity of school text books has just arrived at the airport, consigned to the Ministry of Education. The Ministry which was unaware of the agreement and had not requested the items. While the textbooks are in the correct language, they do not comply with the school curriculum. Moreover they need to be moved immediately to another location immediately because they are taking up valuable space at the airport, which is needed for urgent consignments. The Ministry is seeking advice about what to do.

Task: What is your advice to the Ministry based on the current situation. What rules or procedures could be put in place to prevent such a situation occurring in future?

Discussion questions:

(See Reference IDRL Checklist)

	<p>Q4</p>	<p>Do your country’s laws and regulations outline a process for requesting/welcoming offers of international disaster assistance, and for terminating international assistance?</p>
<ul style="list-style-type: none"> <input type="checkbox"/> Is there a specific governmental entity responsible for requesting international disaster assistance or accepting offers? <input type="checkbox"/> Are there procedures in place for such requests? Do your country’s laws specify the level of detail to be included in the requests? <input type="checkbox"/> Are the procedures in place to ensure coordination and exchange of information about specific needs between the entity responsible for requesting international assistance and the national disaster management agency or civil protection? <input type="checkbox"/> Are the procedures clearly stipulated and the information easily accessible to governmental and non-state actors wishing to provide assistance? <input type="checkbox"/> Are there provisions in the law about the acceptance or refusal of international offers of assistance? 		
	<p>Q6</p>	<p>Do your country’s laws and regulations set out quality standards for international assisting actors?</p>
<ul style="list-style-type: none"> <input type="checkbox"/> Does the country’s national laws and regulations provide for minimum standards in humanitarian/early recovery activities? <ul style="list-style-type: none"> <input type="radio"/> Are assisting actors and their personnel abiding by the country’s domestic laws and applicable international law? <input type="radio"/> Are they coordinating with domestic authorities and other assisting actors? <input type="radio"/> Are they respecting the human dignity of disaster-affected persons at all times? <input type="checkbox"/> Is the disaster relief and initial recovery assistance provided in accordance with the principles of humanity, neutrality and impartiality? 		

- Are there minimum standards set out in your laws and regulations in line with international quality standards?
- Is the support responsive to the special needs of vulnerable groups and adequate for the needs identified?
 - Is it provided by competent and adequately trained personnel, in a transparent manner?
 - Is it carried out with the appropriate involvement of affected persons, in a manner that is sensitive to cultural, social and religious customs and traditions?
 - Is it carried out so as to minimize negative impacts on the local community, economy, job markets, development objectives and the environment?

Check laws and policies related to:

- Disaster management / emergency management / civil protection / humanitarian assistance
- Foreign affairs
- Customs
- Ports
- Education

See Model IDRL Provisions for the CDM Model Legislation

Notes for Traffic Light exercise:

- Consider the extent to which current laws and policies address the issues raised and whether they have the level of detail required.